



SAFELITE COURSES:

Earn continuing education credits in an engaging and dynamic setting



Bob Kliebhan
Field Agency CE Manager

Our team makes it easy

Courses are taught by certified instructors who have earned rave reviews for their informative, useful and entertaining presentations.

Meet Bob Kliebhan

Bob is Safelite’s lead continuing education instructor. With over 20 years of experience, he is credentialed and DOI- and state-approved throughout the United States.

How it works

Safelite’s dedicated continuing education team accompanies participants throughout the process.

1

Reach out to your account manager to get started. They will send you a link to register online.

2

Once registered, you’ll receive an email confirmation. Reminder emails will also be sent before your scheduled course.

3

Participation is encouraged through questions and interactive elements.

4

Once finished, you’ll receive a survey to provide feedback. Answer questions honestly. Surveys help us improve our courses.

5

Our team will submit your CE credits to the appropriate agency, hours to your state and send you a certificate of completion.

Our courses

With topics like **advanced safety systems and their effect on glass claims, controlling auto glass losses and ethics in insurance**, agents and other insurance professionals will find them useful and constructive.

I thought it was the **perfect balance of timing, along with relevant videos and information.** – Bryan

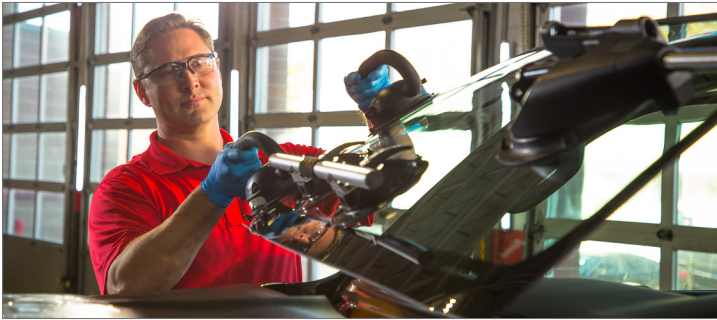
I always enjoy attending Safelite’s CE classes, because of the energy and excitement. **Instructors bring passion every time, and it shows.** Thanks for offering these classes to us! – Cody

I have spent the last 18 years taking ethics classes. **This one was very well put together.** I honestly learned more from this class than I have in the 18 years of taking these. Thank you so much!– Trina

Register today

Contact your account manager to register for CE courses, or to arrange a private day of courses for your agents.

You can also contact the **Safelite Agency Care Desk**, Monday – Friday from 8 AM – 8 PM, at agencycare@safelite.com or 877-792-4368.



WINDSHIELDS 101: THE IMPORTANT ROLE OF TODAY'S MODERN WINDSHIELD

Laminated vs. tempered glass; the federal government and the Federal Motor Vehicle Safety Standards; auto glass claims and the insurance industry; the windshield installation process; identifying reputable auto glass companies.



THE FUTURE IS NOW

Auto glass industry present and future; advanced safety system technology.



WINDSHIELD REPAIR

Windshield repair relating to policyholder satisfaction and cost savings.



ETHICS IN INSURANCE: A NEW PERSPECTIVE

The new meaning of ethics, generational ethics and ethics in the workplace.



ADVANCED SAFETY SYSTEMS: THE EFFECT ON GLASS CLAIMS

Advanced safety systems and how they relate to glass claims.



CONTROLLING AUTO GLASS LOSSES

Current and future costs of auto glass claims; auto glass safety and manufacturing and controlling costs.



INSURANCE FRAUD

Types and costs of insurance fraud and prevention strategies.